

Rights of Migrant Sex Workers

A Knowledge Transfer Publication

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This document is designed as a summary for quick reference. For further information on all the topics referred to here, reference should be made to one of the support providers listed in the back.

All references to service providers in the document are supported by a table outlining full contact details, details of the services provided and languages spoken at the end of the document.

Part I

Criminal implication of services provided by sex workers

Is it legal to be a sex worker in Hong Kong?

Prostitution is legal in Hong Kong, but almost everything related to prostitution is not. An individual can be fined up to \$10,000 or imprisoned for up to 10 years (although 2 months is the standard for soliciting), depending on the offence.

It is illegal:

1. to commit an 'immoral act' including
 - initiating conversation with a customer or using body language, an expression or attire to signal availability to customer
 - refer to the services available and price
 - perform sexual services for commercial gain.
2. to rent out, manage or assist in the management of an establishment for the purpose of prostitution, or operate a massage establishment without a licence.
3. to let premises be used for the purpose of an establishment for the purposes of prostitution.
4. to knowingly live off the earnings of others gained through prostitution or control an individual for the purpose of prostitution, including human trafficking for that purpose.
5. to advertise prostitution services.
6. for holders of double entry visas, tourist visas, visas for business or for the purpose of visiting relatives to participate in any activity for financial compensation (including sex-work) or to overstay their visa (penalties range from fines of \$50,000 to \$600,000 and up to 14 years imprisonment for using forged documents).

It is not illegal to reply to a customer who initiated the conversation, to perform lawful sexual acts, by consent, on private premises by parties aged 16 and above and to stand by the street.

Note: sex workers are required to carry proof of identity (as is everyone aged 15 years and above) in the form of valid travel documentation, such as HK ID card, recognizance papers or a letter from UNHCR for refugees and asylum seekers or a passport. Anyone who fails to produce proof of identity can be arrested, questioned and fined.

Arrest and detention

The legal authorities have the power to stop an individual and demand proof of identify, if the individual is acting suspiciously, detain the individual if there is a suspicion the individual has committed an offence and search for weapons. If an arrest is made then the arresting officer must inform the individual of the reasons. Police may, with a warrant, enter and search premises if there is sufficient evidence to suspect that an offence has been or is being committed on those premises. In addition, the Commissioner of Police can authorize police to enter premises without notice to interrogate any persons therein to check whether any missing girls or any girls under 16 are working at the premises.

Following arrest, an individual may be detained. If there is sufficient evidence after the investigation, then the individual will be charged and either (i) released on bail to appear before a Magistrate, or (ii) detained and brought before a Magistrate, generally within 48 hours unless removed or deported under the Immigration Ordinance. The general principle is that an individual will be released on bail by entering into a recognizance for a reasonable sum, or on cash bail for a specified amount, as soon as possible, unless the offence is of a serious nature or it is reasonably considered that the individual should be detained pending appearance before a Magistrate. Migrant sex-workers without a HK ID card cannot automatically be released on bail but are not prevented from applying for bail through a lawyer to a judge or the High Court.

Detention is also authorized for investigation of immigration status:

1. up to 7 days if an individual is suspected of having violated an Immigration Ordinance.
2. up to 48 hours If an individual is suspected of having arrived in Hong Kong without appropriate authorization, pending a decision to grant or refuse permission to land.
3. up to 28 days if there are reasonable grounds for suspecting the person is deportable because s/he has been found guilty in Hong Kong of an offence punishable by imprisonment of not less than 2 years and/or the Chief Executive deems it to be conducive to the public good.
4. indefinitely pending removal or deportation and where removal is ordered the individual may appeal within 24 hours and they cannot be removed within the period of appeal.
5. Sex workers may be detained up to 5 days if police need more time to investigate and collect evidence.

Rights of individuals when dealing with the police or immigration services

1. anyone who is arrested shall be informed, at the time of the arrest, of the reasons for arrest and shall promptly be informed of any charges against him/her, be promptly brought before a judge and is entitled to trial within a reasonable time. Victims of unlawful arrest or detention have an enforceable right to compensation
2. individuals can request and take note of the police officer's identity
3. individuals can refuse to provide information such as personal and family backgrounds, refuse to sign any document, refuse photographs to be taken of themselves or their premises
4. body searches should be performed by an officer of the same sex, be subject to a warrant, should be conducted in the presence of officers of the same sex as the individual and within reasonable privacy
5. during undercover operations police officers are allowed to pay for sexual services that stop short of full intercourse, officers cannot ask the price or the nature of services provided, cannot initiate bodily contact with the sex-worker, cannot accept sexual-services (although this might not include accepting masturbation services) and cannot receive money
6. an arresting officer must state the reason for arrest and clearly give the Cautioned Statement (the right to remain silent)
7. in custody an individual may seek legal assistance by making private telephone calls or communicating in writing; have a solicitor or barrister present during any interview; communicate in private or refuse communication with a solicitor or barrister claiming to have been instructed by a third person on the individual's behalf; request a list of solicitors published by the Law Society of Hong Kong; request the Police inform a friend or relative that they are at a police station and contact the relevant consulate. In addition, an individual is to be given a reasonable opportunity to communicate with a relative or friend by telephone; be visited by a friend or relative with the approval of the Duty Officer; request the supply of writing materials; request bail; request interpretation services and be provided with 3 meals per day with water and medical attention if required.

To make a claim of police misconduct or seek assistance where rights have been breached

- complain to the duty officer of the police station

- call 999 hotline
- call Zi Teng: +852 2332 7182 (24hrs legal assistance hotline)
- call Complaints and Internal Investigation Branch (CIIB): +852 2866 7700
- call Independent Commission Against Corruption: +852 2526 6366

Part II

Legal entitlement to stay in Hong Kong

Legal entitlement to stay in Hong Kong

Everyone needs an entry visa/permit to work, study, establish or join in any business or take up residence or remain in Hong Kong as a visitor longer than the allowed visa free period, unless they have the right to live or land.

- further information - Right of Abode Section of Immigration
 - Enquiry hotline: +852 2824 6111
 - Email: enquiry@immd.gov.hk
 - Website: <http://www.gov.hk/en/residents/immigration/idcard/roa/eligible/>
- further information on obtaining a HK ID Card (required by all individuals with a right to be in Hong Kong, within 30 days of arrival)
 - Appointment line: +852 2598 0888 (24 hours)
 - Email: enquiry@immd.gov.hk
- breaching conditions of stay exposes the individual to penalties including fines and imprisonment and further information on conditions of stay can be found at www.immd.gov.hk

Refugees, asylum seekers and claimants under the Convention Against Torture (CAT)

Hong Kong is not party to the Refugee Convention and does not accept refugees. Individuals claiming refugee status need to contact the UN Refugee Agency (UNHCR) to start a determination of their refugee status, which if successful will hopefully lead to placement in the USA or Canada (but not in Hong Kong). On registration the individual will be detained to check identity and security risk before being issued with recognizance papers (allowing free movement within the country, but not automatically entitling the individual to the rights of those legally in Hong Kong). Interpreters are available to assist claimants throughout the process, which may take several years during which the individual must wait and cannot work in Hong Kong. If refugee status is denied the individual will be deported back to their country of origin (subject to rights of appeal/petition being exhausted; for more information on petitions tel: +852 2294 2981). Similarly, if an individual wishes to make a claim for asylum on the basis they have been/would be tortured in their country of origin then the claim must be lodged with the Director of Immigration and is handled by the Torture Claim Assessment Division of the Immigration Department. Note that since 2008, only 1 claim has been upheld in Hong Kong:

- Enforcement and Torture Claim Assessment Branch: +852 2829 3838
- Immigration hotline: +852 2824 6111
- Email: enquiry@immd.gov.hk

The fact that a person is a refugee, asylum seeker or CAT claimant does not in itself lead to that person's prosecution or detention in Hong Kong and pursuant to Hong Kong law, enforcement actions will only occur if the person concerned has breached Hong Kong laws such as undertaking illegal employment or overstaying their visa.

Extending visas and migration

Information on extending a visa (within 7 days before the expiry of a visitor's visa and 4 weeks for non-permanent residents excluding domestic helpers) is available at:

- Tel: +852 2824 6111
- Email: enquiry@immd.gov.hk

Domestic helpers must apply within 8 weeks of the expiry date of their visa and this may also be done online at www.gov.hk/esapplication.

Migration of dependant family members

The spouse, unmarried dependant children under the age of 18 and parents aged over 60 of a person who is a Hong Kong permanent resident or a resident not subject to a limit of stay (i.e. a resident with the right to land or on unconditional stay) may apply to join him/her for residence. Similarly if a person was admitted into Hong Kong to take up employment or study or is permitted to remain in Hong Kong as a capital investment entrant or an entrant under the Quality Admission Scheme, his/her spouse and unmarried dependent children under the age of 18 may apply to join him/her for residence. This arrangement does not apply to Chinese residents of the Mainland (except in certain circumstances), former mainland Chinese residents residing in Macau SAR who acquired residence in Macau through channels other than the One-Way Permit Scheme; and Nationals of Afghanistan, Albania, Cuba and Democratic People's Republic of Korea. Due to a lack of formal arrangements relating to claimants for refugee status, asylum or under CAT there is no policy relating to the dependants of these individuals although children aged under 18 will generally come within the same application and the family is considered as a whole.

Part III **Medical care**

General medical care

Healthcare services in Hong Kong are provided publicly and privately:

- locations and contact details of public health service providers can be found at http://www.ha.org.hk/visitor/ha_visitor_index.asp?Content_ID=10084&Lang=ENG&Dimension=100&Parent_ID=10042
- there are 16 public hospitals with Accident & Emergency (A&E) Services that provide consultation and treatment to patients requiring emergency service. A list of all Accident & Emergency Departments is available at http://www.ha.org.hk/visitor/ha_visitor_index.asp?Content_ID=200246&lang=ENG
- a list of registered private hospitals can be found at http://www.dh.gov.hk/english/main/main_orhi/list_ph.html

Subsidized (public) healthcare is available to holders of Hong Kong ID cards, children aged under 11 years who are Hong Kong residents and other persons approved by the Director of Health. For Hong Kong ID card holders who cannot afford subsidized health care there are options:

- recipients of Comprehensive Social Security Assistance (CSSA) do not have to pay public health care expenses (not available to illegal immigrants, including refugees, asylum seekers and CAT claimants who have overstayed their visa)
- for vulnerable groups in the community who do not receive CSSA (low income patients, chronically ill patients and elderly) there is a medical waiver, which entitles the person, on request, to free medical care, see <http://www.ha.org.hk/haho/ho/hacp/122630e.htm>
 - addresses and telephone numbers of the Medical Social Services Units of SWD http://www.swd.gov.hk/doc/rehab/MSSU-SWD_Eng_042011.pdf
 - addresses and telephone numbers of the Medical Social Services Units under Hospital Authority http://www.swd.gov.hk/en/index/site_pubsvc/page_medical/sub_medicalsoc/

With recognizance papers, refugees, asylum seekers and CAT claimants can be treated at Public Accident & Emergency hospitals and they can apply for a Medical Waiver through Social Welfare Department (SWD) offices at hospitals. Various service providers offer assistance to refugees and asylum seekers including Vision First, the ASTC Programme run by the ISS, Christian Action Chungking Mansion Service for Refugees

and Asylum seekers while organisations such as UNHCR and the HKRAC will try to assist individuals in finding specialized treatment if no public assistance is available.

Mental health services and services for victims of sexual violence

The term mental health services describes services that deal with a wide range of mental health related issues including, but not limited to, counselling, psychological treatment, psycho-social support and psychiatric treatment. The nature of the services provided differs significantly between organisations and contact should be sought with the relevant organisation for further information. See table at rear.

Sexual health advice and testing

Organisations assisting the wider community

- *Department of Health*
 - *Aids Unit*
 - *Social Hygiene Clinics* responsible for the management, prevention and control of sexually transmitted diseases (STD)
 - Addresses and registration hours of Department of Health Social Hygiene Clinics (Female)
 - http://www.dh.gov.hk/english/tele/tele_chc/tele_chc_shcf.html
 - Addresses and registration hours of Department of Health Social Hygiene Clinics (Male)
 - http://www.dh.gov.hk/english/tele/tele_chc/tele_chc_shcf.html

Organisations also assisting asylum seekers, refugees and CAT claimants/people with recognizance papers

- AIDS Hotline (Department of Health)
- Rainbow of Hong Kong
- AIDS Concern
- CHOICE (Community Health Organisation for Intervention, Care and Empowerment Limited)
- Hong Kong AIDS Foundation
- St Johns Cathedral HIV Education Centre

Organisations specifically assisting sex workers

- Zi Teng
- Action for Reach Out
- Midnight Blue

Information on contraception, abortion, pregnancy and family planning

- Family Planning Association of Hong Kong
- Mother's Choice

Part IV

Rights in terms of repatriation for trafficked sex workers

Rights in terms of repatriation

Removal of persons

An individual may be refused permission to land and/or be repatriated if:

- he/she arrives in Hong Kong or is present in Hong Kong and cannot produce authentic and valid travel documents
- he/she is deemed an undesirable immigrant who has not been resident in Hong Kong for 3 years or more

- despite having been resident for 3 years, the individual landed in Hong Kong unlawfully and was contravening or had contravened a condition of stay.

Note that asylum seekers, refugees and CAT claimants arriving in Hong Kong cannot be repatriated/removed or deported on arrival.

See above at Part I for information relating to:

Power to deport

Appeal

Consular contacts

If an overseas national is arrested, they have the right to contact the consulate of their home country in Hong Kong or if there is no consular representation in Hong Kong, the authorities of their home country.

- Contact details for Consular Posts and Officially Recognised bodies can be found <http://www.protocol.gov.hk/eng/consular/index.html>

Part V

Providers of social welfare assistance to meet subsistence needs

General Social Welfare Assistance

- *Social Welfare Department (SWD)*
 - Comprehensive Social Security Assistance (CSSA) Scheme provides cash to bring the income of a household up to a prescribed level to meet basic needs. It is means-tested and dependant on the applicant being a Hong Kong resident for at least 7 years and resident in Hong Kong continuously for at least 1 year immediately before the date of application. In exceptional circumstances, CSSA may be granted at the discretion of the Director of Social Welfare to a person who does not satisfy the residence requirements. Special grants to eligible applicants cover rent, school fees, essential travel expenses, medical rehabilitation appliances. Applications should be directed to a social security field unit by phone, fax, email, post or in person. An application may also be made through a referral by another government department or a non-governmental organisation.
 - Family and Child Welfare SWD provide a variety of family and child welfare services, including Integrated Family Service Centres (IFSC's)/ Integrated Service Centres.
 - Medical Social Services SWD operates 33 medical social services units in public hospitals, specialist clinics and out-patient clinics. Non-CSSA recipients can apply for a medical fee waiver through the SWD (including asylum seekers, refugees and CAT claimants with their recognizance papers).
- *Bethune House Migrant Women's Refuge Ltd*
- *International Social Services Hong Kong (ISS-HK)* provides assistance to asylum seekers and CAT claimants following referrals from SWD including food; accommodation (rental flats with capacity of 11 roommates in one flat or allowance of approximately \$1,000 to look for accommodation); transportation allowance to attend interviews related to asylum seekers' or CAT claimants' application for refuge and for medical appointments; toiletries; clothing.
- *Christian Action, Chungking Mansions Service Centre*
- *Vision First*

Public housing

- adequate and affordable public housing is available to eligible residents through the Hong Kong Housing Authority (HKHA) and the Hong Kong Housing Society (HKHS).
- Residential Services for Abused Women (SWD) provides 5 refuge centres offering temporary accommodation to females and children in face of domestic violence or family crisis:
 - Wai On Home for Women: +852 2793 0223

- Harmony House: +852 2522 0434
- Serene Court: +852 2787 6865
- Sunrise Court: +852 2890 8330
- Dawn Court: +852 2243 3210

Part VI

Legal aid and translation services

Legal aid services

The Legal Aid Department provides legal representation to eligible applicants by a solicitor and, if necessary, a barrister in civil or criminal proceedings by contacting legal aid services on tel: 2537 7677 or through the website <http://www.lad.gov.hk/eng/wnew/event.html>. Applicants to the UNHCR or under the CAT application procedure have no access to independent legal representation financed by Government legal aid provisions, and must rely on pro bono lawyers or independent finance.

Organisations also assisting asylum seekers, refugees and CAT claimants/people with recognizance papers

- *Pathfinders*
- *HKRAC*
- *St John's Cathedral – Helpers for Domestic Helpers*
- *Christian Action*
- *Bethune House Migrant Women's Refuge*

Organisation providing assistance to sex workers

- *Action for Reach Out*
- *Midnight Blue*
- *Zi Teng*

Translation services

- Government provided interpreter services are not easily accessible by ethnic minorities
- *CHEER* provides the following translation services :
 - Telephone Interpretation Service (TELIS) interpreters provide over-the-phone interpretation service from English to 7 other languages (Bahasa Indonesia, Tagalog, Thai, Hindi, Nepali, Punjabi, Urdu) and vice versa and appointments can be made in advance for translations that take a longer period.
 - On-Sight Interpretation Service (OSIS) staff give immediate verbal explanation on the meaning of documents from English to the 7 other languages.
- *Christian Action, Ethnic Minority Services*

Part VII

Educational entitlements

Education system

- All eligible children are entitled to 9 years free education (irrespective of whether they speak Chinese) and parents with the right to abode in Hong Kong must send children aged 6 to 15 to school utilising the support services provided for newly arrived non-Chinese speaking children to help them adjust to local education systems. The Education Bureau has produced information and parent information packages in English, Chinese, Bahasa Indonesia, Hindi, Nepali, Tagalog, Thai and Urdu available at <http://www.edb.gov.hk/index.aspx?nodeID=4211&langno=1>.
- Information on education and support services is also available at www.edb.gov.hk/ncs, www.edb.gov.hk/nac-e and a 24-hour automatic telephone enquiry service (+852 2891-0088).

- There is no clear policy or guidelines relating to the educational entitlements for children of asylum seekers, refugees or CAT claimants but to benefit from the 9 years free education children must be registered with the Immigration Department (for example recognizance papers) and their eligibility confirmed by the Director of Immigration, who deals with applications on a case-by-case basis .

Organisations assisting asylum seekers, refugees and CAT claimants/people with recognizance papers

- ISS-HK will negotiate placements for children if it believes it is beneficial for the asylum seeker and/or CAT claimant.
- Vision First
- Christian Action, Chungking Mansions Service Centre provides education support and transportation to schools.

Vocational and language training

There are many different vocational and language programmes available for legal migrants see (www.gov.hk/en/residents/education/continuinged/)

- *Vocational Training Council (VTC)*
- *Christian Action*
 - SHINE Centre for Ethnic Minorities
 - Chungking Mansions Service Centre
 - Domestic Worker Programme
 - Training Centre
- *Caritas - Education Services Division*
- *Hong Kong Christian Service*
- *International Social Services – Hong Kong Branch (ISS-HK)*
 - HOPE Support Services for Ethnic Minorities
- *Hong Kong Christian Service*
 - Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER) offers language classes (English and Cantonese at beginner, intermediate and advanced level).
 - Kwun Tong Vocational Training Centre provides a wide range of vocational training programmes for the socially and educationally under-privileged people of Hong Kong.
- *St John’s Cathedral*
- *Vision First*
- *Midnight Blue*
- *Zi Teng*

Part VIII

Legal obligations of ‘employers’ of sex workers

Illegal migrants including asylum seekers, refugees and CAT claimants, are not allowed to work in Hong Kong and face a fine up to HK\$350,000 and imprisonment of 3 years.

Legal migrants engaged in sex work are only allowed to work as ‘self-employed’ sex workers and individuals found to employ an individual as a sex worker face imprisonment up to 14 years.

Legal migrants engaged in legal work (nightclubs, massage parlours, karaoke bar) are entitled to normal employment protection as enjoyed by employees in Hong Kong and subject to the same tax obligations pursuant to the Employment Ordinance and the Trade Unions Ordinance.

Part IX

Employment rights and tax obligations

Employment rights

Legal migrants engaged in sex work

Sex workers

1. are not allowed to hire a bodyguard or protector
2. are not allowed to work together to protect each other
3. are not allowed to be employed by anyone and as a result they cannot negotiate the terms and conditions of their employment
4. are unable to form a union although an informal union has been established by Zi Teng.

Legal migrants engaged in legal work (nightclubs, massage parlours, karaoke bar) are entitled to the same employment protection as other employees in Hong Kong including wage protection, rest days, paid annual leave, sickness allowance, maternity protection, severance payment, long service payment, employment protection, termination of employment contract, protection against anti-union discrimination, occupational health and safety protections, and are protected from discrimination on the basis of sex, marital status and pregnancy, and sexual harassment. If a person is unlawfully denied equal opportunities in respect of the above they may lodge a complaint with the Equal Opportunities Commission (EOC) and bring legal proceedings before the District Court under the anti-discrimination ordinances.

Organisations providing support services to sex workers

- *Zi Teng*
- *Midnight Blue*
- *Action for Reach out (AFRO)*

Tax obligations

- taxation of sex workers is unclear problem due to the semi legal status of the work and the often illegal status of the migrant sex workers
- illegal migrant sex-workers (including asylum seekers, refugees and CAT claimants) are not allowed to work in Hong Kong and therefore have no tax obligations
- legal migrant sex workers
 - illegal sex work (such as working in brothels) is illegal and therefore no tax obligations
 - legal sex work (self employed) → grey area/unclear
 - legal work (such as work in nightclubs, massage parlours, karaoke bar) attracts tax obligations while additional sexual services provided in this context comes within category I or II
- where tax is payable, the individual is required to pay tax for income derived from work and if he/she receives a tax return from the Inland Revenue Department (IRD) it must be completed and submitted by the due date for filing
- where there are tax obligations as a self-employed person the individual may be charged profits tax while self-employed persons have certain obligations including keeping sufficient business records, preparing accounts based on accounting records, completing and submitting a tax return for reporting business profits or losses and paying tax.

Part X
Contact details of support service providers

services for sex workers

* services available for illegal migrants (refugees, asylum seekers and CAT claimants) with recognizance papers

^ services for ethnic minorities

<u>Support Provider</u>	<u>Help Available</u>	<u>Contact</u>	<u>Language</u>
#Action for Reach Out	Non-government charitable organisation assisting women working in sex industry in HK Services: - legal advice - accompany women through police and legal system - encourage and facilitate women to form support groups - referral agency for health screening, legal advice, counselling and if necessary temporary shelter - informal information sessions on legal rights, health education, family counselling as well as skills training - information on HIV/AIDS - free STD and gynaecological exams Tuesdays from 11am – 12:15pm, 2-5pm	Address: PO Box 98108, TST Post Office, Tsim Sha Tsui, Kowloon Tel: +852 2770 1065 Pager: 7110 9318 call 394 Fax: +852 2770 1201 Hotline: +852 2770 1002 Email: contact@afro.org.hk Website: www.afro.org.hk	Cantonese Mandarin English
AIDS Concern	Non-government organisation Services: - Voluntary Counselling and Testing (VCT) Service provides a one-stop testing service that provides counselling, HIV antibody rapid test and STI (Syphilis, Chlamydia, Hepatitis B) test - soup delivery to people living with HIV/AIDS (PHA) - free transportation service for PHAs	Address: 17B, Block F, 3 Lok Man Road, Chai Wan Tel: +852 2898 4411 Fax: +852 2505 1682 HIV Testing Appointment: +852 2394 6677 Email: enquire@aidsconcern.org.hk Website: www.aidsconcern.org.hk	Cantonese Mandarin English
^ Asian Migrant Centre	Learning and knowledge centre Services: - provides information, monitoring, research and publishing services - advocacy and unionization work among migrant domestic workers	Address: 13/F, Flat 6, Blk A, Fuk Keung Ind. Bld 66 Tong Mei Road, Kowloon Tel: +852 2312 0031 Fax: +852 2992 0111 Email: amc@asian-migrants.org Website: www.asian-migrants.org	Website in English
^ Asia Pacific Mission for Migrants	Regional centre committed to support the migrants' movement through advocacy, organizing and building linkages - counselling for distressed workers - education through a partner school	Address: c/o Kowloon Union Church No. 4 Jordan Road, Kowloon Tel: +852 2522 8264 Fax: +852 2723 4559	English Mandarin Cantonese

	<ul style="list-style-type: none"> - paralegal assistance for immigration and labour cases - translations from Chinese to English 	<p>Email: apmm@hknet.com Website: www.apmigrants.org</p>	
* ASTC Programme, ISS-HK	Asylum seekers and refugees may be eligible for the medical waiver through this program supported by SWD.	<p>Address: 1/F, Li Po Chun Health Centre, 22 Arran Street, Prince Edward, Kowloon Tel: +852 2578 2126 / 2578 2718 Email: astc@isshk.org</p>	Website in English
^ Bethune House Migrant Women's Refuge	<p>Registered charitable organisation addressing problems of migrant women in distress, in particular domestic workers (under the umbrella of St John's Cathedral Mission in Action programme for Migrant Workers)</p> <p>Services:</p> <ul style="list-style-type: none"> - counselling, legal assistance - social activities - in some cases financial and material assistance - free emergency relief and places of refuge (focus on domestic helpers) - accompanying individuals to Immigration and Labour Departments 	<p>Address: c/o Kowloon Union Church, 4 Jordan Road, Kowloon Tel: +852 2721 3119 Email: bhmwr@hknet.com Website: www.migrants.net/events/Bethune_open_haus.html</p>	English, Cantonese
^ Caritas Hong Kong Links of Harmony – Social Services for Ethnic Minorities	<p>Relief and rehabilitation to the poor and distressed</p> <p>Services:</p> <ul style="list-style-type: none"> - social work services - education services - medical care - community development - education and training services 	<p>Address: 1/F, 256A, Prince Edward Road West, Kowloon Tel: +852 2339 3713 Fax: +852 2794 3667 Email: info@caritas.org.hk Website: www.caritas.org.hk</p>	Cantonese English
*^ Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER)	<p>CHEER is part of the Hong Kong Christian Service, which is one of the support service centres funded by the Home Affairs Department to provide accessible services to ethnic minorities in Hong Kong</p> <p>Services:</p> <ul style="list-style-type: none"> - computer classes - language classes (English and Cantonese) - vocational training - interpretation and translation services (telephone, on-site, escort, translation of documents) - integration programmes - counselling, guidance and referral services 	<p>Address: G/F, 5 Tsui Ping Road, Kwun Tong, Kowloon Tel: +852 3106 3104 Fax: +852 3106 0455 Email: cheer@hkcs.org Website: www.hkcs.org/gcb/cheer/cheer-e.html</p> <p>Telephone Interpretation Services (TELIS) +852 3755 6811 (For Thai, Bahasa Indonesia and Tagalog) +852 3755 6822 (For Hindi and Nepali) +852 3755 6833 (For Punjabi and Urdu) Email: tis-cheer@hkcs.org Operating hours: TELIS Hotline: 8:00-10:00, 10:00-18:00, 18:00-22:00 (Mon- Sun) Drop-in Service: 10:00-18:00, 18:00-22:00 (Mon-Sat) 10:00-18:00 (Sun)</p> <p>Ethnic minorities and public service providers in need of interpretation</p>	Cantonese Mandarin English Bahasa Indonesia Tagalog Thai Hindi Nepali Punjabi Urdu

		support for urgent matters can call TELIS hotlines out of operation hours (10pm to 8am Mon-Sun and on public holidays) in which English-speaking staff will answer.	
* ^ Christian Action	<p>Support services for refugees and asylum seekers</p> <p>1.Chungking Mansions Service Services:</p> <ul style="list-style-type: none"> - case work and advice - basic necessities - education support - psycho-social support, counselling <p>2.Ethnic minorities (SHINE Centre) Services:</p> <ul style="list-style-type: none"> - language classes (English and Cantonese) - interpreter service - assist with housing and welfare issues - vocational training and career counselling - support groups <p>3. New arrivals Services:</p> <ul style="list-style-type: none"> - emergency food funds - counselling - language and career development - support networks <p>4. For Domestic Helpers (Jordan Service Centre) Services:</p> <ul style="list-style-type: none"> - safe houses - legal assistance & liaison with police - vocational and language training <p>5. Training Centre Services:</p> <ul style="list-style-type: none"> - language classes - vocational training 	<p>Head Office: Address: 4/F., New Horizons Building 2 Kwun Tong Road, Kowloon, H.K. Tel: +852 2382 3339 Fax: +852 2362 0046 Email: ca@christian-action.org.hk Website: www.christian-action.org.hk</p> <p>Chungking Mansions: No 6, 16/F, Block E, Chungking Mansions, 36-44, Nathan Road, Kowloon Tel: +852 2723 6626 Fax: +852 2723 63321 Email: ckmsc@christian-action.org.hk Website: http://www.christian-action.org.hk/ckmansions.htm</p> <p>Domestic Workers Programme (DMW) Address: Room 1, G/F., No. 2 Jordan Road, Kowloon, Hong Kong Tel: +852 2739 6193 Fax: +852 2724 5309 Email: domhelp@christian-action.org.hk Website: www.christian-action.org.hk/DMW(f-e).ht Opening Hours: 9:00am-6:00pm (Mon-Fri) and 10:00am-2:00pm (Sun)</p> <p>SHINE Centre for Ethnic Minorities Address: Shop 12, 15, 20&21, G/F Tuen Mun, Central Square, 22 Hoi Wing Road, Tuen Mun Tel: +852 3188 4555 Email: shine@christian-action.org.hk Website: www.christian-action.org.hk Opening hours: Tue –Sun: 9am-9pm (closed on Monday & Public Holiday)</p> <p>Choi Hung Training Centre Address: 3/F New Horizons Building, 2 Kwun Tong Road, Kowloon Tel: +852 2716 8812 Fax: 2382 7391 Email: marketing@christian-action.org.hk</p>	<p>Cantonese English French Hindi Urdu Punjabi Tagalog (some not always available)</p>

<p>CHOICE (Community Health Organisation for Intervention, Care and Empowerment Limited)</p>	<p>Services:</p> <ul style="list-style-type: none"> - free and anonymous HIV and STI testing - counselling and education for emotional issues - Outreach - counselling - health workshops 	<p>Address: Rm 1501A, 15/ F, Witty Commercial Building , 1A- 1L Tung Choi Street , Mong Kok, Kln Tel: +852 3188 9024 Email: choice1069@hotmail.com Website: www.communityhealth.org.hk</p>	<p>Cantonese Mandarin English</p>
<p>* Family Planning Association of Hong Kong</p>	<p>Non-government organisation dedicated to promoting family planning and sexual and reproductive health</p> <p>Services:</p> <ul style="list-style-type: none"> - pregnancy tests (\$70) - contraceptive pills (\$25-\$80 per cycle) - condoms (\$30-\$40) - STD and HIV antibody testing (\$250-\$550) - information on contraception - termination of pregnancy (approx \$3000-4000)(for pregnancy beyond 10 weeks referral to private or public hospitals) - counselling services (sex therapy, marriage and sex counselling, dating workshop) - free E-counselling services - contraception and pregnancy information - mobile resource library 	<p>Headquarters: Address: 10/F, Southorn Centre, 130 Hennessy Road, Wan Chai Tel: +852 2575 4477 Services Hotline: 2572 2222 Email: fpahk@famplan.org.hk Website: www.famplan.org.hk</p> <p>Female Birth Control Clinics can be found here: http://www.dh.gov.hk/english/tele/tele_chc/tele_chc_shcf.html Male Birth Control Clinics can be found here: http://www.dh.gov.hk/english/tele/tele_chc/tele_chc_shcm.html</p> <p>Birth Control & termination of pregnancy Locations: Wanchai, Ma Tau Chung, Yuen Long, Tai Wai, Tsuen Wan, Wong Tai Sin</p>	<p>Cantonese Mandarin English</p>
<p>Government of HKSAR, Department of Health</p>	<p>Public out-patient clinics Public hospitals</p> <p>AIDS Unit</p> <ul style="list-style-type: none"> - Telephone and face to face counselling services - Free anonymous HIV testing - Treatment - Follow-up - Education <p>Social Hygiene Service</p> <ul style="list-style-type: none"> - STD testing, treatment and care (male and female clinics) <p>Family Health Services</p> <ul style="list-style-type: none"> - Child health services (comprehensive range of health promotion and disease prevention for 0-5 years of age) - Maternal health services (antenatal and postnatal care) - Family planning services counselling and prescription of appropriate contraceptive methods) 	<p>General Inquiries Address: 21/F, Wu Chung House 213 Queen's Road East Tel: +852 2961 8989/2961 8991 Email: enquiries@dh.gov.hk Website: www.dh.gov.hk</p> <p>Contact details for registered healthcare institutions: http://www.dh.gov.hk/english/useful/useful_rphhi/useful_list.html</p> <p>AIDS Hotline: +852 2780 2211 (free and anonymous)</p> <ul style="list-style-type: none"> - Pre-recorded messages on AIDs and STDs: 24 hours (Mon – Sun including public holidays) - counselling and appointment booking service: 9am-6pm (Mon – Fri except public holidays) <p>Pre-recorded messages in other languages can be reached by dialling these hotlines</p> <ul style="list-style-type: none"> - +852 2359 9112 (Tagalog, Vietnamese and Thai) 	<p>English Putonghua Cantonese</p>

		<p>- +852 2112 9980 (Hindi, Indonesian, Nepali and Urdu)</p> <p>Gay men HIV Testing hotline: +852 2117 1069 (9am-6pm Mon-Fri except public holidays)</p> <p>Harm Reduction Hotline: +852 2112 9977 (24 hours. Pre-recorded messages in Cantonese, English and Putonghua).</p> <p>Male Social Hygiene Clinics: http://www.dh.gov.hk/english/tele/tele_chc/tele_chc_shcm.html Female Social Hygiene Clinics: http://www.dh.gov.hk/english/tele/tele_chc/tele_chc_shcf.html</p> <p>Family Health Service: http://www.fhs.gov.hk/</p>	
^ Government of HKSAR, Department of Home Affairs	<p>Race Relations Unit (for Ethnic Minorities)</p> <ul style="list-style-type: none"> - integration programmes for ethnic minorities - support services for ethnic minorities <p>New Arrivals Support Services (from Mainland)</p> <ul style="list-style-type: none"> - service information handbook - provision of services by district offices (familiarization courses, employment seminars, language classes) 	<p>Race Relations Unit, Home Affairs Department Hong Kong Government Address: Room 104, 1/F West Wing, Central Government Office, 11 Ice House Street, Central Hong Kong Hotline: +852 2810 3203 Fax: +852 2121 1716 Email: rru_general_enquiry@had.gov.hk Website: http://www.had.gov.hk/rru/ Opening hours: 8:45am-6:00pm (lunch break 1:00-1:00pm)</p> <p>New Arrivals Support Services District offices contact details and services: http://www.had.gov.hk/en/public_services/services_for_new_arrivals_from_the_mainland/activity.htm (Chinese only) Tel: +852 2835 1516</p>	<p>Website in English Chinese Bahasa Indonesia Tagalog Indian Thai Nepali Pakistani</p>
Government of HKSAR, Immigration Department	<ul style="list-style-type: none"> - Visa application - Extension of Stay - Dependant visas - Hong Kong ID - Hong Kong permanent residency 	<p>Information and Liaison Section Address: 2/F, Immigration Tower, 7 Gloucester Road, Wan Chai Opening Hours: 8:45am-4:30pm (Mon-Fri), 9:00am-11.30am (Sat) Hotline: +852 2824 6111 (24 hrs) Fax: +852 2877 7711 Email: enquiry@immi.gov.hk</p>	<p>Website in English Chinese</p>
Government of HKSAR, Labour Department	<ul style="list-style-type: none"> - Employment services - Labour relations - Occupational safety and health - Employee rights & benefits 	<p>Labour Department 16/F, Harbour Building 38 Pier Road, Central Hotline: +852 2717 1771 Email: enquiry@labour.gov.hk Fax: +852 2544 3271</p> <p>Trade unions: Registry of Trade Unions 11/F, Harbour Building, 38 Pier Road, Central</p>	<p>English Chinese</p>

		<p>Tel: +852 2852 3456 Fax: 2541 2681 Email: enquiry@labour.gov.hk</p>	
<p>Government of HKSAR, Social Welfare Department</p>	<ul style="list-style-type: none"> - Social Security (CSSA Scheme) - Family and Child Welfare Services provide a continuum of preventative, supportive and remedial services including resource corner, enquiry service, family life education, counselling and referral services. - CEASE Crisis Centre: comprehensive support to victims of sexual violence <p>Medical Social Services SWD operates 33 medical social services units in public hospitals, specialists, clinics and out-patient clinics. Services:</p> <ul style="list-style-type: none"> - individual and group counselling - financial aid - housing assistance - referral to other community resources to facilitate treatment rehabilitation and re-integration into society <p>Clinical Psychological Service</p> <ul style="list-style-type: none"> - free psychological assessments - free psychotherapy <p>Residential Services for Abused Women</p> <ul style="list-style-type: none"> - provide temporary accommodation to females and children who face domestic violence or family crisis (24 hours, free of charge) 	<p>Address: 8/F, Wu Chung House, 213 Queen's Road East, Wan Chai Hotline: +852 2343 2255 (24hrs) Fax: +852 2838 0114 Email: swdeng@swd.gov.hk Website: www.swd.gov.hk</p> <p>List of IFSC's can be downloaded here: http://www.swd.gov.hk/en/index/site_pubsvc/page_family/sub_listofserv/id_ifs/</p> <p>CSSA Scheme: The addresses and telephone numbers of the social security field units can be found here: http://www.swd.gov.hk/en/index/site_pubsvc/page_socsecu/sub_addresses/</p> <p>Addresses and telephone numbers of Medical Social Services Units of SWD: http://www.swd.gov.hk/en/index/site_pubsvc/page_medical/sub_medicalsoc</p> <p>CEASE Crisis Centre Hotline: 18281 (24hours) Residential Services for victims of sexual violence: - Wai On Home for Women: +852 2793 0223 - Harmony House: +852 2522 0434 - Serene Court: +852 2787 6865 - Sunrise Court: +852 2890 8330 - Dawn Court: +852 2243 3210</p>	<p>English Chinese</p>
<p>^Hans Anderson Club</p>	<p>Non-governmental organisation providing support for children and young people of all ethnic backgrounds Services:</p> <ul style="list-style-type: none"> - counselling - support programmes for newly arrived migrant families - training workshops for parents - social services to the schools 	<p>General Office: 5/F Chuk Yuen Estate Community Centre, 11 Chuk Yuen Road, Wong Tai Sin, Kowloon Tel+852 2338 8564 Fax+852 2338 8528 Email: may.wong@hac.org.hk Website: http://www.hac.org.hk</p> <p>Centres in: -Wang Tau Hom Estate, lok Fu - Chuk Yuen North Estate, Wong Tai Sin</p>	<p>English Mandarin Cantonese</p>

		<ul style="list-style-type: none"> - Tai O, Iantau Island - Tai Wan New Village, Yung Shue Wan, Lamma Island - Chuck Yuen Estate Community Centre, Wong Tai Sin. 	
Hong Kong AIDS Foundation	<p>Non-governmental charitable organisation to help promote the fight against HIV/AIDS in HK</p> <p>Services:</p> <ul style="list-style-type: none"> - AIDS Helpline - HIV Antibody Test (free anonymous and confidential) and by appointment only - services for the infected including counselling, interest classes, workshops, support groups - information on HIV/AIDS 	<p>Address: 5/F, Shaukeiwan Jockey Club Clinic, 8 Chai Wan Road Tel: +852 2560 8528 Fax: +852 2560 4154 AIDS Helpline: +852 2513 0513 (Cantonese, Mandarin and English. Mon-Fri 2:00pm-5:30pm and Thur 6.:30pm-9:30pm) Email: hkaf@hkaf.com Website: www.aids.org.hk</p>	Cantonese Mandarin English
^Hong Kong Bayanihan Trust (Overseas Domestic Helpers Centres (ODHS))	<p>Non-profit organisation</p> <p>Services:</p> <ul style="list-style-type: none"> - activities, cultural programmes - library, photocopying machines, telephones, remittance counter 	<p>Bayanihan Kennedy Town Centre 55 Victoria Road, Kennedy Town Tel: +852 2817 8928 Fax: +852 2523 3715 E-mail: info@bayanihantrust.biz.com.hk</p>	English Tagalog
Hong Kong Refugee Advice Centre (HKRAC)	<p>Services:</p> <ul style="list-style-type: none"> - pro-bono legal advice and representation for asylum-seekers - information dissemination and empowerment programs - monthly information sessions for asylum-seekers - recruit, train, and supervise volunteer caseworkers and interpreters in the provision of legal aid to asylum-seekers referrals to psychiatrists 	<p>Address: Flat B, 10th Floor, Comfort Building, 86-88A Nathan Road, Kowloon Tel: +852 3109 7359 Email: info@hkrac.org Website: www.hkrac.org</p> <p>Drop-in hours: 2:00pm-5:00pm (Wed and Thur) and at other times by appointment Information sessions: last Friday of every month at 2pm (men), last Monday of every month at 2pm (women) Location: Chungking Mansions Service Centre, No. 6, 16/F, Block E, Chung King Mansions, 36-44 Nathan Road, Kowloon</p>	English – able to use translators
^ Hong Kong Christian Service	<p>Integrated Family Service Centre</p> <ul style="list-style-type: none"> - counselling and clinic psychology service <p>Ethnic Minority Services</p> <ul style="list-style-type: none"> - legal advice - Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER) see separate box - South Asians Mutual Support Network - orientation to mainstream services - vocational training programmes <p>Kwun Tong Vocational Training Centre</p> <ul style="list-style-type: none"> - provides a wide range of vocational training programmes for 	<p>General inquiries: 33 Granville Road, Tsimshatsui Tel: +852 2731 6316 Fax: +852 2731 6333 Email: info@hkcs.org Website: www.hkcs.org</p> <p>Integrated Family Service Centre 33 Granville Road, Tsimshatsui Tel: +852 2731 6227 Email: familynet@hkcs.org Website: http://www.hkcs.org</p>	Mostly Cantonese Some services including counselling also available in Putonghua and English

	the socially and educationally under-privileged (mainly in Chinese)	Integrated Service Centre for Local South Asians Room 604-605, 6/F Celebrity Commercial Centre, 64 Castle Peak Road, Sham Shui Po, Kowloon Hotline: +852 2525 Email: issa@hkcs.org Website: www.hkcs.org/gcb/issa/issa-e.html#5 Opening Hours: 10:00am-1:00pm & 2:00-6:00pm (Tue-Sat)	
^ Hong Kong Unison Ltd	Non-Governmental organisation servicing HK's ethnic minority residents and working to promote racial equality Services: - advocacy and public education - education and career guidance - tutorial support - scholarships - labour rights - individual case counselling	Flat 1303, 13/F, 1 Elm Street, Tai Kok Tsui Tel: +852 2789 3246 Fax: +852 2789 1767 Email: info@unison.org.hk Website: www.unison.org.hk	Chinese English
Hospital Authority	Statutory body established for managing Hong Kong's Public hospitals Services: - admission and hospitalization - accident and emergency - general and specialist out-patient clinics - Chinese medicine services - patient resource centre	Address: Hospital Authority Building, 147 Argyle Street, Kowloon Tel: +852 2300 6555 Fax: +852 2890 7726 HA Infoline: +852 2882 4866 Email: enquiry@ha.org.hk Website: www.ha.org.hk	
Independent Commission Against Corruption (ICAC)	Reporting deliberate or intentional wrongdoing by public officials (police, immigration officers)	Report Corruption ACAC, Report Centre (24 hrs) G/F, 303 Java Road, North Point, Hong Kong or ICAC Regional Offices By phone: Report Centre: + 852 2526 6366 (24hrs) Corruption Prevention Hotline: +852 2526 6363 General Inquiries: +852 2826 3110 By mail The ICAC GPO Box 1000	English Mandarin Cantonese

<p>*^ International Social Service – Hong Kong Branch (ISS-HK)</p>	<p>For migrants (non-Chinese)</p> <ul style="list-style-type: none"> - assistance in kind (ASTC) - emergency refuge - counselling and psycho-social assistance - language programme - general support - information service at airport - health care waiver <p>For arrivals from Mainland China</p> <ul style="list-style-type: none"> - general support - orientation and adjustment programmes - induction programme for children <p>General services</p> <ul style="list-style-type: none"> - language classes - vocational training <p>HOPE</p> <ul style="list-style-type: none"> - language classes in Cantonese and English for children and adults - basic, intermediate and advanced computer classes - student tutorial classes that assist minority students with Chinese, Math and English homework - vocational assistance - training in job search and interview techniques - financial management training 	<p>Headquarters: 6/F, Southorn Centre, 130 Hennessey Road, Wan Chai Tel: +852 2834 6863 Fax: +852 2834 7627 Email: isshk@isshk.org Website: www.isshk.org Opening hours: Mon: 9:00am-1:00pm & 2:00pm-6:00pm Tue-Fri: 9:00am-1:00pm & 2:00pm-5.45pm</p> <p>ASTC Programme: Tel: +852 3473 1500 or 3473 1501 Fax: + 852 3473 2136 Address: 1/F, Li Po Chun Health Centre, 22 Arran Street, Prince Edward, Kowloon Tel: +852 2578 21 26 or 2578 27 18 Email: astc@isshk.org</p> <p>HOPE Support Service Centre for Ethnic Minorities Address: 3/F, Tak Lee Commercial Building, 113-117 Wanchai Road, Wanchai Tel: +852 2836 3598 Hotline: +852 5188 8044 Fax: +852 2508 0207 Email: ethnic_centre@isshk.org</p>	<p>Cantonese Mandarin English Nepali Tagalog Hindi Urdu Bahasa Indonesia Thai</p>
<p>Kely Support Group</p>	<p>Bilingual youth organization that promotes the idea of peer support in helping young people in difficult times.</p> <p>Services:</p> <ul style="list-style-type: none"> - peer support helpline - harm reduction education - peer support workshops - circus skills training to helps students develop skills to overcome fear of failure and enable them to provide peer support to family and friends - interactive youth forums - multi-media and art / dance projects - body image training amp - drug awareness workshops - youth suicide prevention project - mentorship programme for life planning, self esteem workshops, vocational sessions 	<p>2/F, East Wing, 12 Borrett Road, Central Tel: +852 2521 6890 Email: contact@kely.oorg Helpline: +852 2338 5777 or help@kely.org</p>	<p>English Cantonese</p>

H.K.S.K.H.Lady MacLehose Centre	<p>Providing diversified social services to minorities living in Hong Kong</p> <p>Services:</p> <ul style="list-style-type: none"> - employment and retraining service for South Asians - health care links for South Asian community - multi-lingual course in Cantonese, English and Mandarin - homework help for South Asian children - Chinese language immersion experiences for South Asian families - interpretation on-site, by telephone, written, video conferencing, proof-reading 	<p>22 Wo Yi Hop Road Kwai Chung, New Territories Tel: +852 2423 5064 Fax: +852 2494 7786 Website: www.skhlmc.org</p>	<p>English Cantonese Mandarin Urdu Tagalog</p>
Midnight Blue	<p>Non-governmental organisation supporting male sex worker in Hong Kong</p> <p>Services:</p> <ul style="list-style-type: none"> - free, anonymous and confidential rapid HIV/Syphilis testing - Information and assistance on legal issues, health awareness and rights - training courses - drop-in centre (Mon-Fri 10:00am-6:00pm) 	<p>Post Address: P.O. Box 78757, Mongkong Post Office Hotline: +852 2493 4555 (24hrs) E-mail: info@mnbhk.org Website: www.mnbhk.org</p>	Mainly Chinese
Mothers' Choice	<p>Services (HK ID required):</p> <ul style="list-style-type: none"> - care for babies awaiting permanent homes and for single girls and their families facing crisis pregnancies (unplanned and/or unwanted pregnancies) - information for single pregnant girls and women, their partners and families about the options available to them (parenting, adoption and abortion) - counselling and, if needed, accommodation services, are provided - free condom distribution 	<p>Address: 15/F Cammer Commercial Building, 30-32 Cameron Road, TST Tel: +852 2311 2026 (Mon-Fri 9-5.30pm) Hotline: +852 2868 2022 Fax: +852 2537 7151 Website: www.motherschoice.org Email: bigsisiter@motherschoice.org (counselling and support to those facing crisis pregnancy and with questions on sex education) pgs@motherschoice.org (general enquiry)</p>	<p>English Mandarin Cantonese</p>
Neighbourhood Advice – Action Council	<p>Non-profit service organization that seeks to help residents living in poverty to encourage residents to use community and external resources to improve the quality of their lives through education and service processes.</p> <p>Services:</p> <ul style="list-style-type: none"> - children and youth services that provide counselling, home visits, setting up parent support groups, providing recreation groups, education, training and other group activities, and some afterschool care - disabled services that provide social workers, therapists, occupational therapists, clinical psychologists, speech therapists, doctors, welfare workers, accommodation and care services, community education - family services including counselling, hotline services, 	<p>1/F, Tung Chung Community Services Complex, 420 Tung Chung Road, Lantau Island Tel: +852 2988 1433 http://www.naac.org.hk/</p>	<p>Website in Chinese</p>

	<p>employment services, self-help / support groups and activities, therapeutic groups, crisis management</p> <ul style="list-style-type: none"> - elderly services providing volunteer development, career support services, education and development activities, counselling, social and recreational activities, meal hall, laundry and bathroom services, rehabilitation 		
* ^ Pathfinders	<p>Registered charity that assists documented or undocumented migrant women who have lost their jobs, overstayed their visas and are pregnant (mostly domestic helpers)</p> <p>Services:</p> <ul style="list-style-type: none"> - advice on immigration and legal issues - assistance for medical assistance, legal support and shelter - assistance in finding work or returning home - accompanying to immigration, social welfare organisations and hospitals - links to support networks 	<p>Address: Room 701, Hoseinee House, 69 Wyndham St, Central Hotline: +852 5190-4886 Website: www.pathfinders.org.hk</p>	English
#Rainbow of Hong Kong	<p>Lesbian, Gay, Bisexual and Transgender (LGBT) organisation concerned with the quality of life of LGBT persons in Hong Kong</p> <p>Services:</p> <ul style="list-style-type: none"> - blood testing - counselling - HIV prevention - Hotline - weekly group activities including picnics, camping, sports, discussion groups 	<p>Mailing Address: PO Box 78882, Mongkok Post Office, Kowloon Address of LGBT Community Centre: Room D, 7/F, National Court, 242 Nathan Road, Jordan Centre Tel: +852 2769 1069 Office Tel: +852 2559 1069 Fax: +852 2769 1010 LGBTQ Peers Hotline: +852 8108 1069 Email: rainbowof@hongkong.com Website: www.rainbowhk.org</p>	Website in English Chinese
#Rainlily	<p>Non-government charitable organisation providing assistance to victims of sexual violence</p> <p>Services:</p> <ul style="list-style-type: none"> - pregnancy prevention - screening and prevention of STDs - forensic medical examination - psychological support - police reporting - psychological assessment - counselling - referral to clinical psychologist for assessment 	<p>Address: P.O. Box, 74120 Kowloon Central Post Office, Kowloon Tel: +852 2392 2569 Email: acsyaw@rapecrisiscentre.org.hk Website: www.rapecrisiscentre.org.hk Hotline: +852 2375 5322 - 9:00am-10:00pm (Mon Fri), 9:00am-1:00pm (Sat) - operated by social workers and trained female volunteers Rainlily can be contacted 24 hours a day through the police, hospitals or social service agencies</p>	Cantonese Mandarin English
* ^ The Samaritans	<p>Non-religious charity providing confidential emotional support</p> <p>Services:</p> <ul style="list-style-type: none"> - suicide prevention hotline (24 hours, multilingual) - befriending email (like the suicide hotline but through email instead of over the phone) - Youth Suicide Prevention Programme to prevent suicide 	<p>Suicide Prevention hotline: +852 2896 6000 Email service: jo@samaritancs.org.hk Website: www.samaritans.org.hk Befriending Email: jo@samaritans.org.hk</p>	Mainly English and Cantonese but some volunteers speak other languages and dialects

	<p>through peer support</p> <ul style="list-style-type: none"> - suicide prevention talks and seminars on how to recognize suicidal behaviour and listening skills 		
Society for Community Organisation (SoCo)	<p>Non-profit, non-governmental organisation promoting working with grass-roots groups to fight for reasonable living standards. People benefiting from SoCo's work range from ethnic minority people, boat dwellers, squatters, unemployed, homeless, immigrants.</p> <ul style="list-style-type: none"> - New Immigrants Project (mainly immigrants from Mainland China) - Intensive Employment Assistance - assistance in obtaining education, housing, employment, family reunification and integration into society - training about rights and obligations 	<p>3/F, 52 Princess Margaret Road, Homantin Tel: +852 2713 9165 Fax: +852 2761 3326 Email: soco@pacific.net.hk Website: www.soco.org.hk</p>	Mainly Chinese
*^ Soul Talk	<p>Charitable organisation for women in emotional crisis, welcoming women of all nationalities and languages</p> <p>Services:</p> <ul style="list-style-type: none"> - temporary residence (including meals) - hotline - walk-in service - individual and group counselling (through the hotline or by appointment) - self-help support groups - accompanying clients to lawyers, social services etc - family mediation - educational programmes and workshops - all services are free 	<p>Address: P.O Box No 524, Shek Wu Hui Post Office, Sheung Shui, N.T. Hotline: +852 2659 9910 (Chinese) +852 2659 9211 (English) Email: socialworker@soultalk.org Website: http://soultalk.org</p>	Women of all nationalities and languages welcome
^ St. John's Cathedral	<p>Mission for Migrant Workers</p> <p>Services:</p> <ul style="list-style-type: none"> - migrant helpline - Bethune House (see separate box) - legal employment and assistance programme - pastoral care and social welfare programme - education and training programme <p>Helpers for Domestic Helpers</p> <ul style="list-style-type: none"> - legal advice and assistance to foreign domestic workers <p>Counselling Service</p> <ul style="list-style-type: none"> - psychotherapeutic counselling - confidential - open to people from all nationalities, religions, sexual 	<p>Address: 7D On Hing Building, 1 On Hong Terrace, Central</p> <p>Mission for Migrant Workers: Tel: +852 2522 8264 Fax: +852 2526 2894 Email: mission@migrants.net Website: www.migrants.net</p> <p>Counselling Service: Tel: +852 2525 7207 (during office hours or leave a message) Email: counsel@stjohnscathedral.org.hk Website: sicshk.com</p> <p>Helpers for Domestic Helpers: Address: 7D On Hing Building, 1 On Hong Terrace, Central</p>	English Tagalog Foreign volunteers available

	<p>orientation etc</p> <p>HIV Education Centre</p> <ul style="list-style-type: none"> - preventative & educational activities including workshops, publications and outreach activities 	<p>Opening hours: 9:00am-5:00pm (Mon-Fri) and 11:00am-2:00pm (Sun) Tel: +852 2523 4020 Website: www.stjohnscathedral.org.hk/domestic.html</p> <p>HIV Education Centre: Tel: +852 2523 0531/ 2501 0653 Fax: +852 2523 1581 Email: manager@sjhivctr.com Website: www.sjhivctr.com</p>	
*^ The Vine Church – Pastor John Macpherson	Provides a range of services for asylum seekers and refugees	<p>The Vine Office: Address: Unit 3A, Two Chinachem Plaza, 135 Des Voeux Road Central (68 Connaught Road) Central Tel: +853 2573 0793 Fax: +852 2865 5381 Email: info@thevine.org.hk Opening Hours Mon - Fri: 9am - 6pm Sat - Sun: Closed</p> <p>The Vine Centre Address: 2/F, Two Chinachem Plaza, 135 Des Voeux Road Central (68 Connaught Road), Central Opening hours: Mon: Closed Tue- Fri: 12:00pm-6:00pm Sat: 4:00pm-10:00pm Sun: 9:00am-6:00pm Email: vinecentre@thevine.org.hk</p>	English
*UNHCR – Hong Kong Sub Office	<p>Services:</p> <ul style="list-style-type: none"> - refugee status determination process - sex education - translation, writing, editing - provides emergency assistance in the form of clean water, sanitation and health care as well as shelter materials and other relief items - refugee registration, assistance and advice on asylum applications, education and counselling - arrange transport by air, sea and land and give returnees assistance packages - local integration and reintegration programmes, including income-generating projects, restoration of infrastructure, etc 	<p>Address: Room 911, 9/F, Yau Ma Tei Carpark Building, 250 Shanghai Street, Kln Tel: +852 2780 9271 Fax: +852 2770 5504 Email: chiho@unhcr.org Website: www.unhcr.hk/unhcr/en/about_us/HK_Sub_Office.html</p>	A variety, depending on interpreters
*Vision First	<p>Independent not-for-profit organisation providing humanitarian services to asylum seekers and refugees in Hong Kong</p> <p>Services:</p>	<p>Address: 5F, No 102 First Street, Sai Ying Poon, Sheung Wan Tel: +852 2840 0430 Fax: +852 2851 0655</p>	Mainly English

	<ul style="list-style-type: none"> - basic needs (food, shelter, clothing, financial assistance and medication) - advocacy - psychological counselling - medical services (incidental and optical services) - housing programme (emergency accommodation and assistance with long-term solutions) - emergency accommodation - educational assistance - vocational training 	<p>Email: info@visionfirstnow.org Website: www.visionfirstnow.org Opening Hours: Opening hours: 11:00am-7:00pm (Mon – Fri) and Saturday by appointment only</p>	
Vocational Training Council (VTC)	Provides a full range of pre-employment and in-service programmes	<p>Address: VTC Tower, 27 Wood Road, Wan Chai Tel: +852 2836 1000 Fax: +852 2838 0667 Email: vtcmailboxzz@vtc.edu.hk Website: www.vtc.edu.hk</p>	English Chinese
^ Yang Memorial Methodist Social Service - Multicultural Service Centre for South Asian Ethnic Minorities	<p>To develop specialized Chinese curriculum for non-Chinese speaking students and to form a network that supports non-Chinese speaking parents.</p> <p>Services:</p> <ul style="list-style-type: none"> - cultural sensitivity workshops - emotional support groups - integration programmes - big brothers and sisters mentorship programmes - parent support groups - Chinese classes 	<p>Address: Rm 904-5, Sunbeam Commercial Building, 469-471 Nathan Road, Yau Ma Tei Tel: +852 2332 9354 Fax: +852 2770 0667 E-mail: southasian@yang.org.hk Website: http://www.yang.org.hk/</p>	Website in Chinese
#Zi Teng	<p>Non-government organisation supporting the interests and basic rights of female migrant sex workers (no HKID needed)</p> <p>Services:</p> <ul style="list-style-type: none"> - information on health care services and legal rights - assisting in networking and building mutual support systems - 24-hour phone system for emergencies - free western health check (breast examination, cervical cancer, syphilis, Hep B and AIDS/HIV testing) or Chinese health check (on appointment) - referral for hospital treatment if necessary but only with HKID - courses (English, massage etc) - accompanying to courts - counselling - monthly newsletter in Chinese - free condom distribution - confidentiality assured 	<p>Address: Not published for privacy reasons – please phone Opening hours: 10:00am-7:00pm Tel: +852 2332 7182 Zi Teng can be reached 24 hours via a mobile phone number Fax: +852 2390 4628 Email: ziteng@hkstar.com Website: www.ziteng.org.hk</p>	Cantonese Mandarin English

Support Networks Migrants and Ethnic Minorities

<u>Bangladesh</u>	
Bangladesh Cultural Centre	Address: Room D, 4/F, Anson House, 13-19 Lock Road, Tsim Sha Tsui Tel: +852 2728 0553
<u>Filipino</u>	
United Filipinos in Hong Kong (UNIFIL-HK)	Address: 2/F New Hall, St John's Cathedral 4 Garden Road, Central, Hong Kong Tel: +852 3165 2447 Fax: +852 2894
Philippine Association of Hong Kong	Address: Shop 219 Worldwide Plaza, 19 Des Voeux Road, Central Tel: +852 2234 9588 Email: execom@unifil.org.hk Website: www.unifil.org.hk
Diocesan Pastoral Centre for Filipinos (and other Asian Migrants & Ethnic Minorities)	Address: 18 Floor, Grand Building 15-18 Connaught Road Central Tel: +852 2526 4249
Filipino Migrant Workers' Union (FMWU)	Address: c/o APMM, G/F, 2 Jordan Road, Kowloon Tel: +852 9104 1411 Email: Fmwu.hk@hotmail.com
Caritas-Hong Kong Asian Migrant Workers and Filipino Social Service Project	Address: 18/F Grand Building, 15-18 Connaught Road Central, Hong Kong Tel: +852 2147 5988 or 2810 0092 Fax: +852 21475388 E-mail: cdfp@caritassws.org.hk
Migrante International (Hong Kong Office)	Address: c/o APMM, Kowloon Union Church, 4 Jordan Road, Kowloon Tel: +852 2723 7536 Fax: +852 2735 4559 E-mail: migrante@tri-isys.com Website: http://www.migrante.org/
<u>Indian</u>	
Indian Businessmen's Association	Address: Flat 501, Car Po Commercial Building, 18-20 Lyndhurst Terrace, Central Tel: +852 2524 0018
The Council of Hong Kong Indian Association	Address: 2/F, Hoseinee House, 69 Wyndham Street, Central Tel: +852 2523 4951
The India Association Hong Kong	Address: Tsim Sha Tsui PO Box 96625, Tsim Sha Tsui Tel: +852 2311 4336
<u>Indonesian</u>	
Association of Indonesian Migrant Workers in Hong Kong (ATKI-HK)	Address: c/o APMM, G/F, 2 Jordan Road, Jordan, Kowloon Tel: +852 2314 7316 or 2723 7536 Fax: +852 2735 45
The Hong Kong Coalition of Indonesian Migrant Workers Organisations (KOTKIHO)	Address: Room A, 4/F, 32 Jardines Mansion Jardines Plaza, Causeway Bay, Hong Kong

	Tel: +852 2576 4563 Fax: +852 2992 0111
<u>Nepalese</u>	
Far East Overseas Nepalese Association (FEONA)	Address: Flat B, 12/F Arthur Commercial Building 33 Arthur Street, Yau Ma Tei, Kowloon Tel: +852 2388 7554
Hong Kong Nepalese Federation	Address: 1/F, Shop No. 4-9, Yuk Lung Mansion, 18 Fung Kam Street, Yuen Long, Hong Kong Tel: (852) 2445 2319 or 9837 6744 Fax: (852) 2445 8771 E-mail: hknf@hotmail.com
<u>Pakistani</u>	
Pakistan Association of Hong Kong	Address: 150 Princess Margaret Road, Kowloon Tel: +852 2780 2157
Pakistan Islamic Welfare Union of Hong Kong	Tel: +852 2316 2256
<u>Sri Lankan</u>	
Association of Sri Lankans (ASL)	Address: G/F, 2 Jordan Road, Kowloon Tel: +852 6026 8434 Email: aslhk@hotmail.com

Organisations that support new arrivals from Mainland China

<u>Support Providers</u>	<u>Contact</u>
Baptist Oi Kwan Social Service	Tel:+852 2572 4365 http://www.bokss.org.hk
Caritas – Hong Kong	Tel: +852 2497 2869 http://yca.caritas.org.hk
Christian Action	Tel: +852 2382 3339 http://www.christian-action.org.hk/Nap(f-e).htm
Evangelical Lutheran Church Social Service Hong Kong	Tel: +852 2410 0124 http://www.elchk.org.hk/service
Hong Kong Christian Service	Tel:+852 2731 6316 http://www.hkcs.org
Hong Kong Council of Social Service	+852 2876 2423 http://www.hkcss.org.hk
Hong Kong Family Welfare Society	+852 2832 9700 http://www.hkfws.org.hk
Hong Kong Playground Association	Tel:+852 2573 3849 http://www.hkpa.hk
Chinese YMCA of Hong Kong	Tel:+852 2771 9111 http://www.ymca.org.hk
Hong Kong Young Women's Christian Association	Tel:+852 2522 3101 http://www.ywca.org.hk

International Social Service Hong Kong Branch	Tel:+852 2834 6863 http://www.isshk.org
Hong Kong Sheng Kung Hui Welfare Council	Tel:+852 2768 4993 http://www.skhwc.org.hk
Hong Kong Sheng Kung Hui Lady MacLehose Centre	Tel:+852 2423 5064 http://www.skhlmc.org
Society for Community Organisation	Tel:+852 2713 9165 http://www.soco.org.hk
The Boys' and Girls' Clubs Association of Hong Kong	Tel:+852 2527 9121 http://www.bgca.org.hk
The Church of United Brethren in Christ	Tel:+852 2698 1922 http://www.cubc.org.hk
The Friends of Scouting	Tel:+852 2754 9561 http://www.sahkfos.org/
The Hong Kong Federation of Youth Groups	Tel:+852 2527 2448 http://www.hkfyg.org.hk
The Neighbourhood Advice - Action Council	Tel:+852 2527 4567 http://www.naac.org.hk/new_comers.htm
The Salvation Army	Tel:+852 2783 2205 http://www.salvation.org.hk
Tung Wah Group of Hospitals	Tel:+852 2392 2133 http://www.tungwah.org.hk
Yan Oi Tong	Tel:+852 2655 7599 http://www.cc.yot.org.hk
Yang Memorial Methodist Social Service Centre	Tel:+852 2388 7141 http://www.yang.org.hk
Mission to New Arrivals Ltd.	Tel:+852 2729 6400 http://www.newarrivals.org.hk
Christian Family Service Centre	Tel:+852 2701 5592 http://www.cfsc.org.hk
Project for New Arrivals, S.K.H St. Christopher's Home	Tel:+852 2646 6190 http://www.skhsch.org.hk/about_us/our_services/project_for_new_arrivals/lang_en
Hong Kong Lutheran Social Service	Tel:+852 2711 9131 http://www.lutheran.org.hk
The Mongkok Kai Fong Association Ltd. Chan Hing Social Service Centre	Tel:+852 2395 3107 http://www.mkchanhing.org.hk/service2.htm
Hong Kong Children & Youth Services	Tel:+852 2761 1106 http://www.cys.org.hk
Christian & Missionary Alliance Social Services	Tel:+852 2787 5212 http://www.cmasshk.org
Hong Kong Federation of Women's Centres	Tel:+852 2386 6256 http://www.womencentre.org.hk

